As part of our commitment to the SIUE value of Citizenship, we ask students, faculty, and staff to reinforce the collective role we play in community health and safety during the COVID-19 pandemic. Using the guide below, please reach out to those who may not understand the importance of our face coverings expectation.

ASK

Ask the individual to put on a face covering.

“Hi, my name is Eddie the Cougar from the Chemistry department. We wear face coverings here at SIUE.* Do you have one? Great! Please put it on. If you forgot yours, I have an extra. Or you can get one at this nearby office, Cougar Store in the MUC, or Health Service Pharmacy in the SSC. Thanks for doing your part to keep campus safe!”

INFORM

If needed, state the COVID-19 People-Focused Health & Safety Policy and explain the ‘why’:

“Face masks or face shields that cover the nose and mouth are required in indoor public spaces regardless of the ability to maintain social distance.

This is because we want our community to thrive, our institution to remain open, and our students and employees to remain healthy.”

REFER

If an individual does not put on a face covering, offer the following alternatives:

- Schedule a virtual appointment or online service
- Come back when they have a face covering
- Leave the area

“If an individual states they have a medical reason for not wearing a face covering, please refer them to myaccess@siue.edu (students) or EOATitleIX@siue.edu (employees).

IF YOU NEED HELP

It can be challenging to approach others and make this request. We get it. View our training to learn how to create rapport and buy-in.

Please do not request a police response unless there is an immediate threat to your safety.

If you need to refer an individual who does not comply with our health and safety expectations, please contact the Office of Student Conduct/Dean of Students (students) or Human Resources (employees).