

Information Technology Services



- help@siue.edu
- (618) 650-5500
- Lovejoy Library Room 0005
- Satellite location – MUC (outside Starbucks)
- Knowledgebase: kb.siue.edu

e-ID Creation and Maintenance



What is an e-ID? [Click here.](#)

Please select one of the following and then click on the "Continue" button:

<input type="radio"/>	I want to get an e-ID.	<input type="radio"/>	Lookup University ID and PIN.
<input type="radio"/>	I received the postcard with my key code and I need to preserve my e-ID.		
<input type="radio"/>	I have an e-ID but I forgot my password. (New options available)		
<input type="radio"/>	I know what my password is and I want to change it.		

Continue Reset

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www.siu.edu/eid



I Want to Get an e-ID

Please enter the requested information for each item below and then click on the "Continue" button:

First Name: <input type="text" value="Eddie"/>	Middle Initial: <input type="text"/>	Last Name: <input type="text" value="Cougar"/>
Enter Date of Birth		
Month: <input type="text" value="Jan"/>	Day: <input type="text" value="01"/>	Year: <input type="text" value="1957"/>
SIUE ID: (800xxxxxx) <input type="text" value="800001957"/>		
<input checked="" type="radio"/> I am a student.		
<input type="radio"/> I am a faculty or staff member.		
<hr/>		
<input type="button" value="Continue"/> <input type="button" value="Reset"/>		

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I Want to Get an e-ID

Post Card Method



We have currently have one method to insure that the person applying for your e-ID is really you and not someone pretending to be you.

Post Card

- When the remaining web pages are complete, you will be granted an e-ID and password which will remain active for 30 days. Be sure to write them down or print the page containing them.
- Within the next 2 business days a post card will be mailed to you. You should receive it a few days later. It will contain a secret key code and the address of a web page.
 - You must **go to that web page** and **enter your e-ID, password, and secret key code**. If you do not the e-ID will become inactive after **30 days**.
 - It will remain inactive until you go to the web page and enter your e-ID, password and secret key code.

Please review the above information and then click on the "Continue" button below.

Post Card

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I Want to Get an e-ID Where Should We Send the Post Card?



Please select the address where you want the post card (with the secret key code) sent and then click on the "Continue" button:

Permanent Address Campus Address

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I Want to Get an e-ID Create a Secret Phrase and Clue

In the past forgetting your **password** required a trip to the **Customer Support Center (Dunham Hall, Rm 0210)** to have your SIUE ID card swiped and then having to wait 24 to 48 hours to receive your new password.

Now you will be able obtain your password electronically through the "**I have an e-ID but forgot my password**" option on the e-ID homepage. For security purposes you will be **required** to enter a **secret phrase**. In case you forget your secret phrase you will be given a **Clue** to help you remember the Secret Phrase.

Secret Phrase and Clue Guidelines

- The **secret phrase** must be at least **four words long** and should be something that is meaningful to you
- Choose a clue small enough to help you remember the secret phrase, but not so detailed that someone could guess the secret phrase.
- For example: The **secret phrase** might be "My favorite pet's name." and the **clue** might be "Muffy".
- **Write down your secret phrase or print this page (prior to clicking the "Continue" button) and store it in a secure location.**

Please enter the requested information and then click on the "Continue" button:

Enter a secret phrase of four words or more:

Peck Dunham Morris Rendleman

Enter a small clue to your secret phrase:

favorite buildings

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I Want to Get an e-ID Acceptable Usage Agreement

The computing facilities at Southern Illinois University Edwardsville are intended solely for use by students, faculty, and staff authorized by Southern Illinois University in connection with instruction, research, and public service activities.

Authorized network users shall not use University computing facilities for:

- Financial gain or any profit-making or commercial activity.
- Any activity which is illegal under federal or state law (including, but not limited to participation in chain letters, obtaining or attempting to obtain unauthorized access to any computing facilities, or the unauthorized copying of copyrighted and other proprietary material).
- Any activity that would violate the integrity of the network, or for any activity which is obscene or defamatory.

Any person who uses the computing facilities at Southern Illinois University Edwardsville in violation of the foregoing conditions may have his/her use suspended or terminated.

In addition criminal prosecution and/or civil litigation may be brought against any person who violates the law or the rights of another person through use of the computing facilities.

Each person who uses the computing facilities at Southern Illinois University Edwardsville understands and agrees to comply with this policy during all times.

Please select from one of the two choices below and then click on the "Continue" button:

I agree. I do not agree.

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e-ID

www.siu.edu/eid

I Want to Get an e-ID
Your e-ID and Password



Please print this page or write down this information.

Your e-ID is : ecougar

Your password is: big57cat

Thank you for creating your SIUE e-ID. Please note that your e-ID is active, effective immediately, to use for all university transactions.

Be certain to exit the web browser to prevent other people from viewing this information.

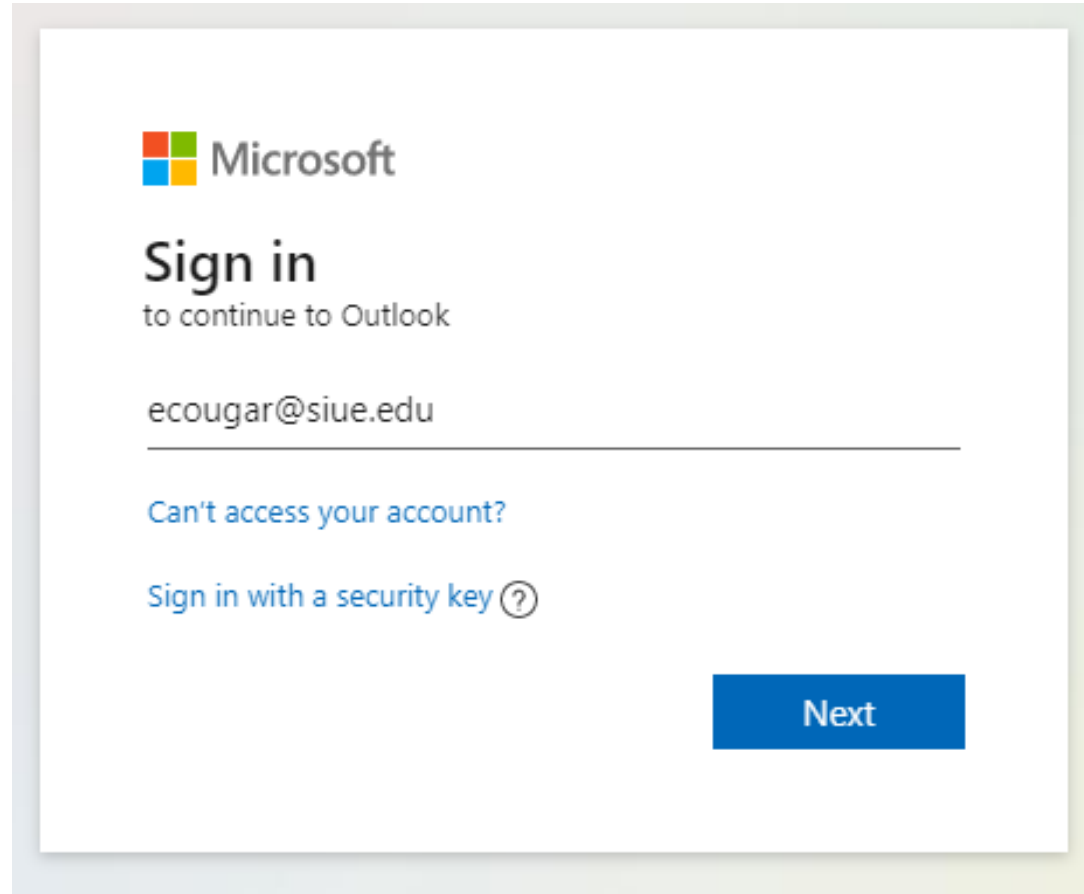
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Office 365

portal.office.com

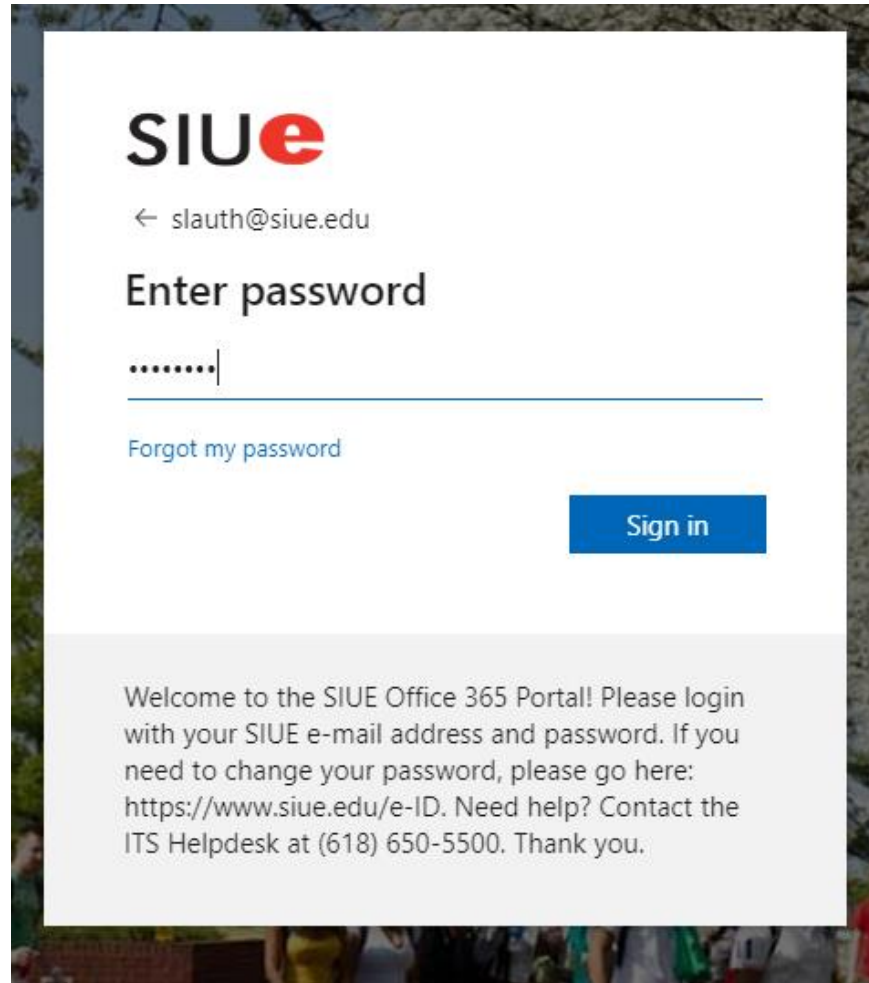


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Office 365

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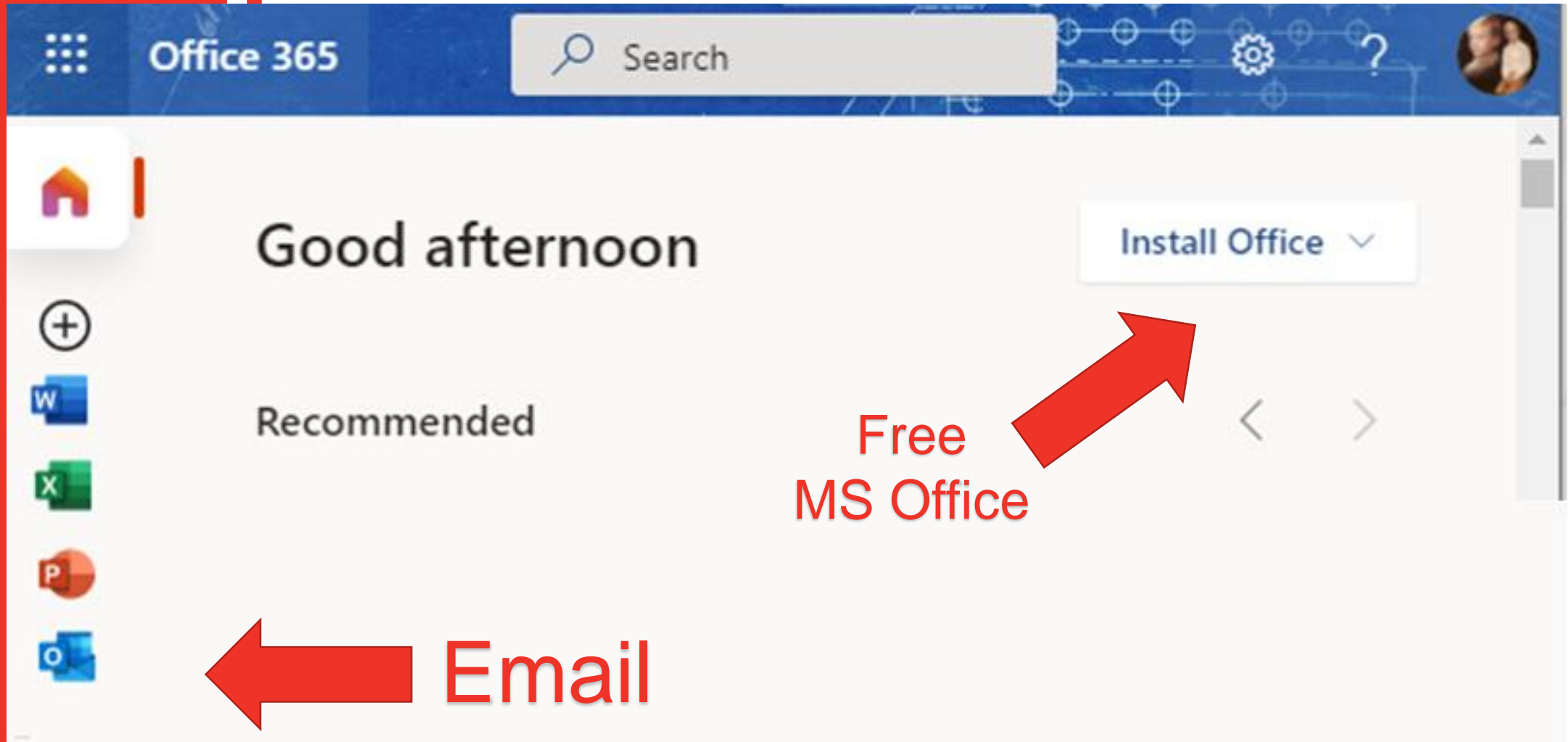


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Office 365

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Free
MS Office

Email

The screenshot shows the Outlook web interface. At the top, there is a search bar and navigation icons. Below the search bar, there is a toolbar with 'Reply', 'Delete', 'Archive', and 'Junk' buttons. On the right, a status indicator says 'Sheryl out at 2:00pm Now'. The left sidebar shows a folder list with 'REFERENCE E...' selected. The main pane shows an email from 'CS Gold account' dated 'February'. Below it, an email from 'jeprice@siue.edu' is visible, dated '2/25/2021', with the subject 'testing' and a snippet 'Files attached to this message Filename Siz...'. The selected email is from 'Marcum, Lauren', dated '2/25/2021', with the subject 'Access your 2020-1095C' and a snippet '!!Access your 2020 1095C!! Active employee...'. The right pane shows the email content, including a red 'ML' icon, the sender 'announce-bounces@lists.siue.edu on behalf of', the date 'Thu 2/25/2021 11:06 AM', and the recipient 'To: announce@lists.siue.edu'. An attachment 'ATT00001.txt' (502 bytes) is shown. The main body of the email contains the text '!!Access your 2020 1095C!! Active employees covered by state insurance; Healthlink, Aetna Plans, ...'.

CougarNet

Enter CougarNet with your e-ID

Login here to view your personal information.

Enter CougarNet with your University ID (begins with 800)

Login here to view your personal information.

Class Schedule

View the current schedule of classes.

Course Catalog

View course information, including course description.

Authorize a 3rd Party login

Textbook Information

Link to textbook Information

General Financial Aid

Financial Aid Application and Information Links.

Faculty and Staff Campus Directory

Contact Information for campus employees.

Prospective Students

Tell us about yourself and request information about our institution.

Apply for Admission or Check Application Status

Enter a new application or return to complete an application.

University Housing

On-campus living options and applications for new and returning students.

Donors and Friends

Links to SIUE Foundation Homepage.

Alumni Homepage

Links to SIUE Alumni Homepage.

Browser Compatability

Links to a list of currently supported browsers for CougarNet

Recommended Computer Specifications

www.siu.edu/its/laptops

■ General Computer Specifications

- Pentium M, 6th Generation or better Intel i-series, or AMD A8 or higher processor.
- 16 GB RAM
- 250 GB or higher SSD with minimum 30 GB free
- Dual band or higher wireless N card if applicable
- Windows 10 or higher; Mac OS 11.0 or higher

■ Departments With Additional Specifications

- Art, Mass Comm | Music, Civil Engineering, Mechanical Engineering | Industrial Engineering, Electrical and Computer Engineering, CMIS



Emergency

Emergency
Notifications

Current Notifications

Life Threatening Emergency

Dial 911

Non-Emergencies

Non-emergency requests for

SIUE e-Lert

[Sign-up Now!](#)

What is SIUE e-Lert?

SIUE's e-Lert is a text messaging service that will be used to quickly notify faculty, staff and student cell phones when an urgent situation, such as a bomb threat or hostile intruder, occurs or when the University closes due to inclement weather. Since we will be testing the system periodically, you will also receive test messages. There is no cost to register for the alerts; however, standard rates may apply if your cell phone plan does not include text messaging.

SIUE e-Lert

Learn more about emergency notification text alerts and how to sign up.

Rave Guardian Mobile App

Learn about how you can help improve your personal safety.