Information Technology Services

- help@siue.edu
- (618) 650-5500
- Lovejoy Library Room 0005
- Satellite location – MUC (outside Starbucks)
- Knowledgebase: kb.siue.edu
e-ID Creation and Maintenance

What is an e-ID? Click here.

Please select one of the following and then click on the "Continue" button:

- I want to get an e-ID.
- I received the postcard with my key code and I need to preserve my e-ID.
- I have an e-ID but I forgot my password. (New options available)
- I know what my password is and I want to change it.

Continue  Reset

help@siue.edu  (618)650-5500
I Want to Get an e-ID

Please enter the requested information for each item below and then click on the "Continue" button:

First Name: Eddie
Middle Initial: 
Last Name: Cougar

Enter Date of Birth
Month: Jan
Day: 01
Year: 1957

SIUE ID: 800001957

I am a student.

I am a faculty or staff member.

Continue | Reset

help@siue.edu (618)650-5500
I Want to Get an e-ID

Post Card Method

We have currently have one method to insure that the person applying for your e-ID is really you and not someone pretending to be you.

Post Card

- When the remaining web pages are complete, you will be granted an e-ID and password which will remain active for 30 days. Be sure to write them down or print the page containing them.
- Within the next 2 business days a post card will be mailed to you. You should receive it a few days later. It will contain a secret key code and the address of a web page.
  - You must go to that web page and enter your e-ID, password, and secret key code. If you do not the e-ID will become inactive after 30 days.
  - It will remain inactive until you go to the web page and enter your e-ID, password and secret key code.

Please review the above information and then click on the "Continue" button below.

Post Card

Continue Restart
www.siue.edu/eid

I Want to Get an e-ID
Where Should We Send the Post Card?

Please select the address where you want the post card (with the secret key code) sent and then click on the "Continue" button:

○ Permanent Address  ○ Campus Address

Continue  Reset

help@siue.edu  (618)650-5500
I Want to Get an e-ID
Create a Secret Phrase and Clue

In the past forgetting your password required a trip to the Customer Support Center (Dunham Hall, Rm 0210) to have your SIUE ID card swiped and then having to wait 24 to 48 hours to receive your new password.

Now you will be able obtain your password electronically through the "I have an e-ID but forgot my password" option on the e-ID homepage. For security purposes you will be required to enter a secret phrase. In case you forget your secret phrase you will be given a Clue to help you remember the Secret Phrase.

Secret Phrase and Clue Guidelines

- The secret phrase must be at least four words long and should be something that is meaningful to you
- Choose a clue small enough to help you remember the secret phrase, but not so detailed that someone could guess the secret phrase.
- For example: The secret phrase might be "My favorite pet's name." and the clue might be "Muffy".
- Write down your secret phrase or print this page (prior to clicking the "Continue" button) and store it in a secure location.

Please enter the requested information and then click on the "Continue" button:

Enter a secret phrase of four words or more: [Input]

Enter a small clue to your secret phrase: [Input]

[Continue, Reset]
I Want to Get an e-ID

Acceptable Usage Agreement

The computing facilities at Southern Illinois University Edwardsville are intended solely for use by students, faculty, and staff authorized by Southern Illinois University in connection with instruction, research, and public service activities.

Authorized network users shall not use University computing facilities for:

- Financial gain or any profit-making or commercial activity.
- Any activity which is illegal under federal or state law (including, but not limited to participation in chain letters, obtaining or attempting to obtain unauthorized access to any computing facilities, or the unauthorized copying of copyrighted and other proprietary material).
- Any activity that would violate the integrity of the network, or for any activity which is obscene or defamatory.

Any person who uses the computing facilities at Southern Illinois University Edwardsville in violation of the foregoing conditions may have his/her use suspended or terminated.

In addition criminal prosecution and/or civil litigation may be brought against any person who violates the law or the rights of another person through use of the computing facilities.

Each person who uses the computing facilities at Southern Illinois University Edwardsville understands and agrees to comply with this policy during all times.

Please select from one of the two choices below and then click on the "Continue" button:

- [ ] I agree.
- [ ] I do not agree.

Continue  Reset
I Want to Get an e-ID
Your e-ID and Password

Please print this page or write down this information.

Your e-ID is: ecougar
Your password is: big57cat

Thank you for creating your SIUE e-ID. Please note that your e-ID is active, effective immediately, to use for all university transactions.

Be certain to exit the web browser to prevent other people from viewing this information.
Office 365
portal.office.com

Sign in

to continue to Outlook

ecougar@siue.edu

Can't access your account?

Sign in with a security key

Next

help@siue.edu  (618)650-5500
Office 365
portal.office.com

Welcome to the SIUE Office 365 Portal! Please login with your SIUE e-mail address and password. If you need to change your password, please go here: https://www.siue.edu/e-ID. Need help? Contact the ITS Helpdesk at (618) 650-5500. Thank you.
Recommended Computer Specifications

▪ General Computer Specifications
  ▪ Pentium M, 6th Generation or better Intel i-series, or AMD A8 or higher processor.
  ▪ 16 GB RAM
  ▪ 250 GB or higher SSD with minimum 30 GB free
  ▪ Dual band or higher wireless N card if applicable
  ▪ Windows 10 or higher; Mac OS 11.0 or higher

▪ Departments With Additional Specifications
  ▪ Art, Mass Comm | Music, Civil Engineering, Mechanical Engineering | Industrial Engineering, Electrical and Computer Engineering, CMIS

www.siue.edu/its/laptops
**What is SIUE e-Lert?**

SIUE’s e-Lert is a text messaging service that will be used to quickly notify faculty, staff and student cell phones when an urgent situation, such as a bomb threat or hostile intruder, occurs or when the University closes due to inclement weather. Since we will be testing the system periodically, you will also receive test messages. There is no cost to register for the alerts; however, standard rates may apply if your cell phone plan does not include text messaging.

**Rave Guardian Mobile App**

Learn about how you can help improve your personal safety.