

## Inactive Surveys

Select the message that will appear to respondents when they try to access your survey after it has been deactivated. You can either use the default inactive survey message or create one of your own using the message library.

The screenshot shows the 'Inactive Surveys' settings in Qualtrics. The 'Inactive Surveys' section is highlighted with a red border. It contains two options: 'Default inactive survey message.' (selected) and 'Display inactive survey message from a library...'. Other sections include 'Survey Termination' with options like 'Default end of survey message.', 'Redirect to single response report.', 'End of survey message from a library...', 'Redirect to a URL full URL, ex. "http://www.qualtrics.com":', 'Send additional thank you email from a library...', and 'Anonymize Response. Do NOT record any personal information and remove panel association'. The 'Partial Completion' section has a dropdown menu set to 'After 1 Week'.

### [Default inactive survey message](#)

If the survey is inactive/deactivated, this message displays:

“Thank you for your time, unfortunately this survey has been closed.”

### [Display inactive survey message from a library](#)

Create and select your own custom message when the survey is inactive.

More Information

### [QTips](#)

- You can determine if your survey is active by looking at the **Active** column in the [My Surveys](#) tab. If the box in the Active column to the left of the survey name is gray, then it's inactive. If it's a green checkbox, then it's active.