## **Thunderbird Account Settings**



## Issue

The e-mail has been moved. You use Thunderbird and you do not see your folders that you saw before. If after taking the steps that are outlined here and you still do not see your folders, call 650-5500.

## **Change Thunderbird Account Settings**

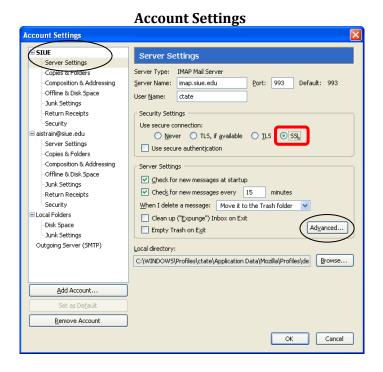
- Open Thunderbird
- Log in to e-mail



- Select Tools (Menu Bar), Account Settings
- Select Server Settings for SIUE e-mail account
  - You may have a different name for you e-mail account
- Security Settings/Use secure connection Select SSL
- Click 'Advanced ... '
- IMAP server directory: should be blank
- Click OK twice
- Logoff and log on to e-mail to view changes

If you still do not see your folders:

- Repeat steps for accessing Advanced Settings
- 'Show only subscribed folders' should be unchecked



Advanced Account Settings

IMAP server directory:
Show only subscribed folders
Server supports folders that contain sub-folders and messages
Use IDLE command if the server supports it

Maximum number of server connections to cache
These preferences specify the namespaces on your IMAP server
Personal namespace: "#mh/", "#mhinbox", ""
Public (shared): "#public/", "#news.", "#fl
Other Users: "~"
Allow server to override these namespaces
OK Cancel