Thunderbird Account Settings
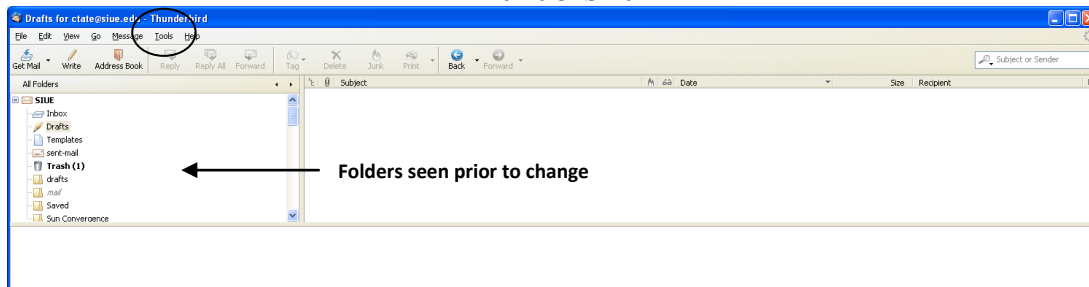
SOUTHERN ILLINOIS UNIVERSITY
EDWARDSVILLE

Issue

The e-mail has been moved. You use Thunderbird and you do not see your folders that you saw before. If after taking the steps that are outlined here and you still do not see your folders, call 650-5500.

Change Thunderbird Account Settings

- Open Thunderbird
- Log in to e-mail
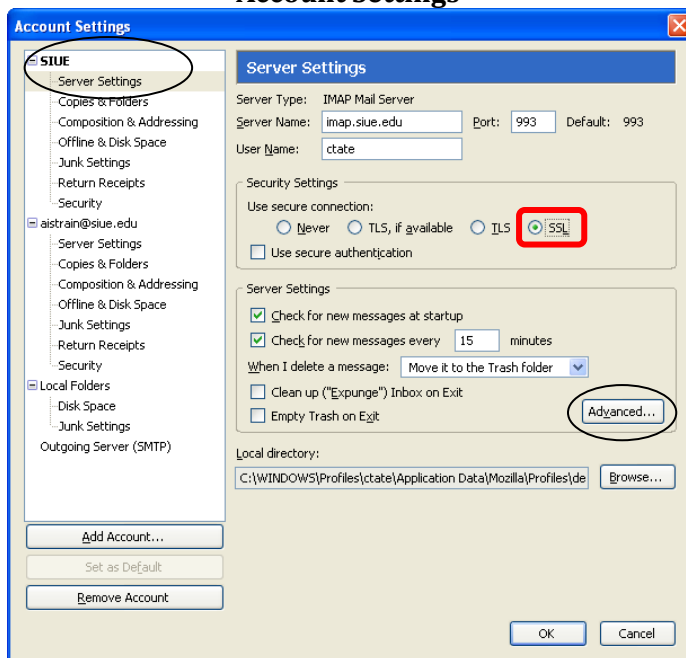
Thunderbird

Folders seen prior to change

- Select Tools (Menu Bar), Account Settings
- Select Server Settings for SIUE e-mail account
  - You may have a different name for you e-mail account
- Security Settings/Use secure connection – Select SSL
- Click 'Advanced … '
- IMAP server directory: should be blank
- Click OK twice
- Logoff and log on to e-mail to view changes

If you still do not see your folders:
- Repeat steps for accessing Advanced Settings
- 'Show only subscribed folders' should be unchecked

Account Settings

Advanced Settings