

HireTouch Admin User Access

<https://siue.hiretouch.com/admin>



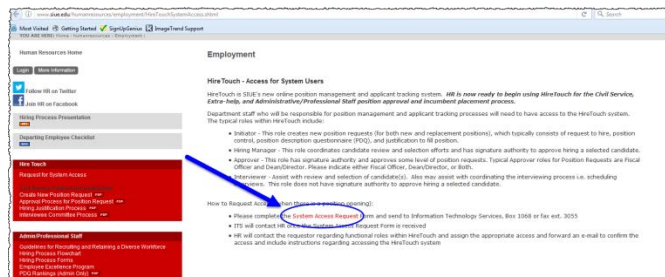
HireTouch – Access Process

General instructions are also available at

<http://www.siue.edu/human-resources/faculty-staff/hire-touch.shtml>

Complete SARF

- Access System Access Request Form (SARF) from the Human Resources Employment page (URL above)
- Complete form requesting the addition of HireTouch access
- Supervisor and Fiscal Officer or Unit Head must sign the form
- Send to Information Technology Services, Attn: IAM Team, Campus Box 1068, or fax to 650-3055.



ITS Process

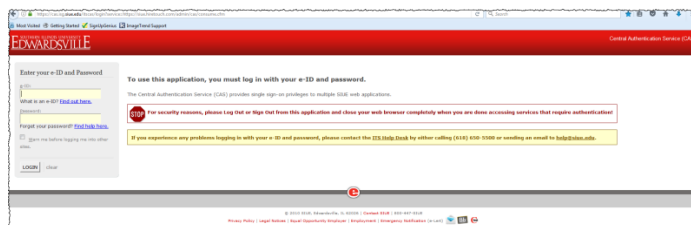
- ITS logs request
- ITS forwards request to the HireTouch System Admin

HireTouch System Admin Process

- The System Admin will contact the requestor's direct supervisor to confirm what role(s) are needed in the system
- The System Admin will arrange and conduct training
- The access is then completed
- Notification is sent to the Requestor and to ITS that the access has been granted and completed

New Admin User Accesses HireTouch

- The new Admin user can access HireTouch at <https://siue.hiretouch.com/admin>
- They are redirected to the Central Authentication Service (CAS) login page
- Login credentials are the Network login & password



HireTouch Admin User Access

<https://siue.hiretouch.com/admin>



Additional Resources

Phone Numbers

- Human Resources: (618)650-2190
- ITS Help Desk: (618)650-5500

Web Sites

- Human Resources Employment: <http://www.siue.edu/employment>
- Human Resources: <http://www.siue.edu/humanresources>
- ITS: <http://www.siue.edu/its>

Email Addresses

- ITS Help Desk: help@siue.edu
- ITS Application User Support Group: ftc_help@siue.edu