What is SpectrumU?

SpectrumU is Charter’s university-centered mobile application and web-browser IP video streaming service. The service streams live IP video content to users connected to authorized networks and access points within the school’s wireless/wired network.

The service runs independently from fiber- or coax-based video services. No equipment is needed at the hub or at the customer’s site since it delivered via the internet to the customer’s LAN and is received on supported devices (see below). There is no trans-coding or reformatting of the video service - it’s 100% IP from its source to the user.

How to watch SpectrumU

- Go to the appropriate app store for your device; search for SpectrumU (no space), look for the SpectrumU icon; download and open while connect to an authorized network.
- Desktop and laptop users simply navigate to watch.spectrum.net while connect to an authorized network.
  - Note: if users are an existing Spectrum residential customer and are logged in on the desk/lap top version, users will have the out-of-home residential experience. Simply log out (top-right of the page); when the login modal appears and click on the "University student? Go to SpectrumU" link at the bottom of the modal to access the SpectrumU experience.
- SpectrumU is supported on the following devices:
  - iPhone, iPad or iPod touch running iOS 8 or above
  - All major Android smartphones and tablets running Android 4.2 or above
  - Kindle Fire Phone, all Kindle Fire models except for the 1st generation model
  - Web browser (for desktops, laptops and smart TVs with browsers)

watch.spectrum.com
  - PC: IE 11, Chrome 43 or newer, Firefox 45 or newer, MS Edge 12 or newer
  - Mac: Safari 7 or newer, Firefox 45 or newer, Chrome 43 or newer