SIUE University Housing Exit Survey

Please take a few moments to complete this survey about quality of life in University Housing. All responses are confidential and the information will be used to improve facilities and services for current and future residents of University Housing. Your opinions are important to us!

1. What is your reason for requesting cancellation of your University Housing contract? Mark one.

- Graduation
- Withdrawal
- Marriage
- Academic suspension
- Medical accommodation
- Death in the immediate family
- Active military commitment
- Business Exchange, Study Abroad, Co-op programs at the end of the fall term
- Transferring to another institution: Which one? ____________________________________________________________

2. Please make any other comments you find appropriate about your reason(s) for canceling your contract:
_______________________________________________________________________________________________
_______________________________________________________________________________________________

3. Would you recommend living in University Housing to an incoming new student?

- Yes
- No

4. If yes, why would you recommend University Housing? Check all that apply.

- Quality of facilities
- Amenities
- Meal plan
- Proximity to campus
- Safety and security
- Housing staff
- Roommate
- Leadership opportunities
- Affordability
- Community/easier to meet people
- Other ________________________________

If you selected withdrawal or transferring to another institution as your reason for canceling, please complete the rest of the survey.

5. Why are you withdrawing or transferring to another institution? Please check all that apply.

- Finances (cost, lack of financial aid)
- Dissatisfied with SIUE
- Unable to register for required classes
- Not Applicable
- Dissatisfied with Housing
- Degree of study not offered at SIUE
- Unable to make academic progress

6. Please rate your overall experience living on-campus in University Housing.

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

7. If dissatisfied with University Housing, please select why (check all that apply).

- Student staff
- Community programming
- Safety and security
- Overall satisfied with experience
- Sense of community
- Meal plan
- Cost
- Roommate relationship
- Dining Services
- Room assignment/Space change process
- Hall/Apartment environment (privacy, noise level, sleep, etc.)
- Quality of facility (cleanliness, timeliness of repairs, temperature control, etc.)
- Services/Amenities provided (utilities, wireless internet, laundry facilities, etc.)
- Other ________________________________

Please continue survey on back.
8. Why did you originally choose to live in University Housing (check all that apply)?

☐ Quality of facilities  ☐ Amenities  ☐ Proximity to campus
☐ Safety and security  ☐ Housing staff  ☐ Leadership opportunities
☐ Affordability  ☐ Parents/family influence  ☐ Community/easier to meet people
☐ Meal plan  ☐ Roommate  ☐ Other __________________________

9. At what point did you make the decision to cancel your contract?

☐ Before I moved in  ☐ On the first day I moved in  ☐ First month of classes
☐ Second month of classes  ☐ 1st semester of classes  ☐ 2nd semester of classes
☐ Other __________________________

10. What option best describes where you are moving now?

☐ With parents/guardian  ☐ On-campus at another institution  ☐ Off-campus apartment/house

11. Demographic Information

Current Classification

☐ Freshman  ☐ Sophomore  ☐ Junior  ☐ Senior  ☐ Graduate  ☐ Other __________________________

Gender:

☐ Female  ☐ Male  ☐ Transgender/Self-Identify

Race:

☐ Hispanic or Latino
☐ Asian
☐ Black or African American
☐ American Indian or Alaska Native
☐ Native Hawaiian or other Pacific Islander
☐ White

Current place of residence:

☐ Cougar Village  ☐ Cougar Village Family  ☐ Evergreen Hall
☐ Prairie Hall  ☐ Woodland Hall  ☐ Bluff Hall

How many semesters have you lived in University Housing? __________

Please return survey to office staff as soon as it is completed or mail to: University Housing, Campus Box 1056, Edwardsville, IL 62026-1056. Thank you for your assistance.