

What to Expect

Informal Resolution Request

The Complainant and Repondent agree to participate in an Informal Resolution process.

Determining a Solution

EOA staff member works with the parties to identify an appropriate resolution.

Agreement

A resolution agreement is accepted by both parties.

Complete Terms of Agreement

Parties fulfill obligations set out in the resolution agreement.

Close

The matter is closed once all requirements are met.

What are the benefits of choosing an Informal Resolution process?

Informal Resolution options give the parties significant control over the process and final outcomes.

Is an Informal Resolution process always an option?

No. In cases where sexual violence is reported or where a power imbalance exists between the parties, Informal Resolution may not be appropriate. The EOA office decides if an Informal Resolution is an option.

Do the parties interact directly with one another?

No. Involved parties will work with EOA to set boundaries that work best in each case.

Can parties change to a Formal Resolution process?

Yes. Parties may request to switch to a Formal Resolution process at any point before the Informal Resolution process is completed. Information gathered during the Informal Resolution process may be used in a Formal Resolution process.

What are some examples of Informal Resolutions?

Potential remedies include targeted or broad-based educational programming or training, supported direct conversations or interactions, or indirect action. Informal Resolution processes are designed to maintain or restore access to educational, extracurricular, and employment activities at SIUE.