

# FIRST LAST

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## EDUCATION

Southern Illinois University Edwardsville (SIUE)  
**Bachelor of Science in Business Administration**  
**Specialization: Computer Information Systems**

- Meridian Scholar: August 2019-Present

Edwardsville, IL  
Expected: May 2023  
GPA: 3.55

## RELEVANT COURSEWORK

Structured Systems Analysis  
Programming Logic

IT Hardware and Systems Software  
Java for Business

## TECHNICAL SKILLS

- Java
- JavaScript
- MySQL
- HTML
- Database Management System
- BlueJ

## RELEVANT EXPERIENCE

### ***IT Intern***

World Wide Technology

October 2021-Present  
St. Louis, MO

- Troubleshoot and maintain general technical equipment like computers, printers, and scanners
- Update data management system and company website; check for errors
- Solve employee technology problems related to software through Database Management System using MySQL
- Check and record items for inventory checks

### ***Student Technician***

SIUE Information Technology Services

August 2020-July 2021  
Edwardsville, IL

- Assisted and answered technology related questions at a help desk kiosk
- Set-up computers, printers, scanner, and other office technologies for departments across campus
- Troubleshoot computer software issues and developed creative solutions
- Performed updates and installed software
- Counted and tracked University computers and other technologies

## WORK EXPERIENCE

### ***Resident Assistant***

SIUE Campus Housing

August 2021-Present  
Edwardsville, IL

- Provide campus support to 36 student residents and oversee safety of residents
- Establish and maintain positive relationships with residents
- Assist in management of crises and report emergencies to University staff
- Develop and executed activities to promote learning and community in residence hall

## ACTIVITIES

- Member, eSports Club
  - Member, Association of Information Technology Professionals (AITP)
  - Participant, eHacks
- August 2020-Present  
October 2019-Present  
July 2020