

Important information about a change in the ISIC/ITIC insurance provider

Effective May 1, 2013.

Insurance coverage information for cards issued on May 1, 2013 or after can be found at <http://marketing.statravel.com/ISIC/STA-ISIC-Travel-Insurance-Basic-01MAY13.pdf>.

Please take note of the change in the contact phone numbers for claims:

What About Claims?

- If a card was received by a cardholder prior to May 1, 2013 contact CSA Travel Protection at 800.353.1972.
- For cards received on or after May 1, 2013 contact AXA Assistance at 855.327.1408.

Please note that the Office of International Programs will **NOT** be an issuing office for the ISIC/ITIC cards after Summer 2013. Any student needing or wanting to obtain an ISIC card for identification, insurance, or travel discount purposes will need to do so through www.myisic.com. Students should allow 10 – 14 days to apply for an ISIC card online. The cost is the same - \$25.

SIUE will switch to CISI International Insurance for our faculty led programs as of Fall 2013. The State of Illinois has a contract with CISI and this is the international travel insurance coverage used by SIUC and U of I (among other institutions).



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ISIC Insurance Benefit, Now With A New Provider

Effective May 1, 2013, ISIC Insurance is administered by AXA Assistance and underwritten by American Modern Insurance Group. Coverage includes the ISIC, ITIC (for Teachers) and the IYTC (for Youth).

Why is ISIC Making this Change?

To continue to provide the best benefits and services for all its card holders.

Are All My ISIC Cardholders Still Insured?

Absolutely! Any card received by the cardholder prior to May 1, 2013 remains fully-covered under the existing coverage administered by CSA Travel Protection. Any card received by the cardholder on or after May 1, 2013 will be fully-covered under the new coverage plan.

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Are the Benefits Changing?

Most of the coverage, such as Medical Expenses, remains the same. However, there are some slight changes to ISIC Premium, including the addition of a Trip Interruption benefit. Please see the schedule of benefits below:

ISIC • ISIC PREMIUM		
TRAVEL INSURANCE COVERAGES	ISIC	ISIC PREMIUM
Medical Expense	\$25,000	\$100,000
Emergency Dental	\$500	\$500
Emergency Evacuation	\$250,000	\$500,000
Travel Delay	\$250	\$500
Trip Interruption	None	\$1,500
Baggage Delay	\$100	\$200
Baggage & Personal Effects (incl. Travel Documents)	None	\$2,000
Repatriation of Remains	\$50,000	\$50,000
Accidental Death & Dismemberment	\$1,000	\$25,000
Air Flight Accident	\$5,000	\$100,000
*See the description of Coverage for full details.		

[Click Here](#) for more information and to download a copy of the ISIC Insurance Description of Coverage.

For more information, or to upgrade your Program to ISIC Premium, contact your Account Manager today; reach us at 800.363.2580, or at solutions@statravel.com.