

Frequently Asked Questions

How do I know if I'm eligible for accommodations?

In order to receive accommodations, you must establish that you have a diagnosis covered under the Americans with Disabilities Act as Amended (ADAAA) and/or Section 504 of the Rehabilitation Act of 1973. The ADAAA defines a disability as a "permanent impairment that significantly limits a major life activity." These activities can include listening, walking, reading, writing and learning. Documentation of your disability must come from a professional in the field of your diagnosis. Additionally, your documentation must specify a diagnosis and provide copies of any scored testing done to establish the diagnosis and functional impacts on higher education. (For more information please refer to the Documentation Guidelines form in this packet).

Do I need to tell anyone else about my diagnosis?

It is your choice whether or not to disclose your diagnosis, even to your instructors. You are never at any time obligated to disclose this information to faculty for the purposes of achieving an accommodation. This is achieved by providing documentation as previously indicated to Disability Support Services (DSS) for review and approval.

Who has access to my documentation once it's provided?

All information presented to DSS will be kept in a confidential file. Access to this information is restricted to office personnel only. DSS will not release any information without a completed Consent for Release of Confidential Information Form, identifying the person(s) with whom to share information. The Consent for Release of Confidential Information Form must be completed for each instance where you request access.

When do my accommodations officially start?

Your accommodations are active from the moment they have been approved by our office. Please be aware, accommodations approved through our office are **not** retroactive. Therefore, it is to your advantage to register and/or make your request for accommodations before the start of the semester.

Do you provide housing accommodations?

Yes, if you require accommodations in University Housing please let us know during your one-on-one meeting or by indicating so on your intake application. We will use the same documentation review process to validate the request and communicate the need for accommodation to Housing.

What if I add or drop a class?

If you add or drop a class, you must update DSS as soon as possible. Please keep in mind that notifying DSS is not the same as changing your schedule with the Registrar's Office. It is your responsibility to report any changes to your schedule to both offices. This enables our office to ensure you are receiving accommodations only in the classes for which you are enrolled. To change your schedule, please use the add/drop form. For more information, inquire at the Service Center.